

23 May 2017

Dear Ms Melissa,

Greetings from Singapore Airlines.

This is pertaining to our telephone conversation regarding your inquiry on bringing travel pillow onboard our SQ flights.

The product you are checking on is 1stClassKid Travel pillow.

Our Airport Passenger Service Manager had advised that there will be no issues bringing the pillow onboard if the dimensions of the pillow **during deflation** is below the maximum dimensions allowed for hand-carry items.

Please note to ensure that passenger will be able to fasten their seatbelt when using the product.

Ms Melissa, thank you for allowing us to correspond with you on your enquiry and please do not hesitate to contact us again should you require any further assistance on this.

Yours sincerely
Bodie (PPCC)

Senior Customer Service Officer
Singapore Airlines

Hotline:
6789 8188 (Singapore)

Facsimile: (65) 6789 8777
Website: www.krisflyer.com

Visit us at <http://www.singaporeair.com>

This message may contain confidential and privileged information to Singapore Airlines Limited(SIA).If you are not the intended addressee, please notify SIA by return email immediately, and delete the message from your computer.Any use, copy or disclosure of the message or any information contained therein to anyone for any purpose other than as permitted by SIA is strictly prohibited, and any such use may result in legal proceedings. SIA does not guarantee and is not liable for the security of any information electronically transmitted or for the proper and complete transmission of the information contained in this communication, or for any delay in its receipt.